

QUALITY POLICY

Cambridge Precision is fully committed to the continuous review and improvement of the quality of service offered from all departments within our business to ensure our customer's needs and expectations are fully satisfied or exceeded and comply fully, and where possible exceed, all applicable regulatory requirements. Satisfying our customers with on time, in full delivery, and assured quality of manufactured parts and assemblies.

Our Quality objectives are set by the senior management team, with monitoring and improvement processes established for all.

Every employee has a part to play in ensuring the company procedures are adhered to; only in this way will we earn customer confidence in our ability to meet their requirements'.

CPL endeavours to ensure world-class quality, by reducing risk within our complete process stream through effective planning and implementation of strong processes and procedures.

Regular management meetings are held utilising key performance indicators (KPI) to measure objectives and targets within our business. This enables us to demonstrate continuous improvement and drive forward the critical areas of our business.

Nick Raven, Operations Director

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